

# **Covington Public Works/Utilities**

#### **DIRECTOR OF PUBLIC WORKS**

## **City of Covington**

**Public Works Meeting** 

City Hall

**Down Stairs Boardroom** 

4:00 P.M.

February 4, 2020

- 1. AMI Frequently asked questions. (See attached).
- 2. Hwy. 51 pavement update. (See attached)
- 3. Hwy. 51 South speed limit 45mph signs to be install.
- 4. Gasifier update.
- 5. Conducting audit of residential rollouts.

#### Other Business:

1. Code Division monthly report:

#### Adjourn:



#### ADVANCED METERING INFRASTRUCTURE

The City of Covington has contracted with SUEZ for the installation of an Advanced Metering Infrastructure (AMI) system. Advanced metering technology enables the wireless transmission of water and gas meter readings directly to Covington Gas and Water from regional collectors located on existing water towers and antennas. This innovative system will collect multiple reads per day, allowing for better detection of continuous consumption, closer meter reading and billing dates, and improved customer service.

#### **Benefits to Customers:**

- Covington Gas and Water can provide your detailed consumption (hourly readings), a customer portal to provide you with access is planned for the future
- Smarter decisions regarding service and usage
- Higher reliability due to timely readings
- Closer meter reading and billing dates
- Problem solving capabilities
- Improved customer engagement and service.

#### Benefits to the City of Covington:

- Improve customer relationship
- Increase efficiency in billing and customer service
- Improve operations
- Reduced labor and travel for meter reading
- Improve non-revenue water analysis
- Improve workforce management
- Reduce carbon footprint
- Improve safety and security
- Improved leak detection

# Advanced Metering also supports the City's commitment to preserving and protecting the environment:

- Carbon emissions will be greatly reduced by taking meter readers off the road.
- Covington Gas and Water's ability to quickly detect and stop leaks will be greatly enhanced.
- By providing up-to- date water usage data, customers can improve their efforts to conserve.





#### ADVANCED FREQUENTLY ASKED QUESTIONS

METERING INFRASTRUCTURE

#### How can I access the data provided by the new meters?

If you would like to review your usage data, contact City Hall at 901-476-9613 and a Customer Service Representative will assist you.

#### How does Covington Gas and Water know these meters are accurate?

The meters are tested by the manufacturers and comply with the American Water Works Association standards. If for any reason you are concerned about the accuracy of your meter or inaccurate billing, call Covington Gas and Water's Customer Service Department at 901-476-9613 or email dgray@covingtontn.com.

#### How does the AMI system work?

It uses a radio network to transmit customer usage data allowing electronic reading and eliminating the need for visual inspection.

#### How is the installation done?

- Many water meters have been replaced and are AMI ready. These meters will simply be fitted with the AMI transmitter.
- Older meters will be replaced with new meters and the AMI transmitter.
- Installers will clean the area and make sure the new device is working properly.
- You will notice a small device attached to the meter in your meter box, this device is the transmission unit that is attached to the meter

#### How long will the installation process take?

In most cases, less than 30 minutes. During this time, your water service may be turned off to complete the install of the new meter if needed.

#### How long will this new device work?

The life expectancy of the devices installed in the field is 20 years. Periodic inspection and maintenance will be performed to ensure all devices are performing as expected.





#### How will the project benefit the Covington Gas and Water and its customers?

AMI technology has been proven in many utilities across the country. AMI minimizes meter reading costs and is faster and more efficient than automated or manual meter reading.

#### **Benefits to Customers:**

- Ability to track consumption (hourly readings);
- Smarter decisions regarding service and usage;
- Higher reliability due to timely readings;
- Closer meter reading and billing dates;
- Problem solving capabilities;
- Improved customer engagement and service.

#### Benefits to Covington Gas and Water:

- Improve customer relationships
- Increase efficiency in billing and customer service
- Improve operations
- Reduced labor and travel for meter reading
- Improve non-revenue water analysis
- Improve workforce management
- Reduce carbon footprint
- Improve safety and security

# Advanced Metering also supports Covington Gas and Waters commitment to preserving and protecting the environment.

- Carbon emissions will be greatly reduced by taking meter readers off the road.
- Covington Gas and Waters ability to quickly detect and stop leaks will be greatly enhanced.
- By providing up-to- date water usage data, customers can improve their efforts to conserve.

#### If I am getting AMI technology, will I be notified before the installation takes place?

Yes. You will receive a notification at least one week prior to installations beginning in your area. On the date of installation, Vanguard Utility Service, our certified installation contractor will attempt to contact you at





your home. If there is no one home or no adult present when the contractor arrives for the meter install, they will leave a door hanger with instructions for you to call and schedule an appointment.

#### If I notice a problem after installation, whom should I contact?

If you notice a problem after installation, please email dgray@covingtontn.com or call 901-476-9613.

#### Is my privacy secure?

Yes, measures are in place to ensure your information is secure and kept safe at all times. Covington Gas and Water will not provide this information to any other person or business. Only account holders or authorized persons will receive information regarding meter readings.

#### Is the AMI technology safe?

The new meters will not negatively affect your health. The wireless portions of the system will be operated per Federal Communications Commission rules, and will not interfere with other radio frequencies in the area. The transmitters use one-quarter of the power of a cellphone transmission. Exposure to radio waves from advanced meters is tiny compared to cellphones transmissions. The amount of exposure to radio waves decreases with the square of the distance from the radio source and the total transmission time is less than 2 seconds per day.

#### Is there any special care or maintenance that I need to do to my new meter?

As in the past, Covington Gas and Water will maintain your meter. Please know that this new meter has transmitting technology on it that allows your meter to be read remotely on a daily basis.

#### What are advanced meters?

Advanced meters are water meters that offer two-way communications between the meter at your home or business and Covington Gas and Water. They are a key component of our new Advanced Metering Infrastructure (AMI) system.

#### What do I need to do to prepare?

Please provide our installation contractor with a clear and unobstructed path to the water and gas meters.





#### When will I get my advanced meter?

Installations will begin around mid-March early April. The entire project should take approximately 15 months to complete. In most cases, the transition will be completely transparent and will have minimal effect for customers. The work will be performed during the normal working hours of Monday-Saturday 8:00AM – 5:00PM.

Covington Gas and Water has contracted with Vanguard Utility Service to install all new Advanced Meters. You will receive a notification prior to your new Meter installation.

#### Who do I call if I have questions or concerns about my advanced meter?

Covington Gas and Waters Customer Service Representatives are available Monday – Friday from 8:00 am until 4:30 pm. You can reach a representative by calling 901-476-9613 or emailing-dgray@covingtontn.com.

#### Who is involved in the AMI Initial Implementation Project?

All meters will be upgraded to an AMI Advanced Meter.

#### Who will install the AMI device?

Covington Gas and Water has contracted with Vanguard Utility Service to install all meters. They will be driving vehicles marked with both Covington Gas and Waters logo and Vanguard Utility Service logo.

#### Why is Covington Gas and Water installing advanced meters? What are the benefits?

Covington Gas and Water is in the process of upgrading its technology to better serve customers. Advanced meters offer a number of benefits for both Covington Gas and Water and our customers, including more detailed water usage information and the ability to address issues more quickly and effectively. The new meters will help Covington Gas and Water operate more efficiently and pass on benefits to customers, including the following:

- Improved customer service and support
- Fewer estimated bills
- Detailed hourly usage data
- Data to help resolve billing and usage questions
- Faster service for customers who open and close accounts
- Reduced operating costs
- Better data allowing staff to plan, construct and optimize the water distribution system





#### Will I be able to read my water meter after the AMI device is installed?

Yes, visual meter reading will still be available as a back-up.

#### Will I be charged for this new service?

No, there is no additional cost for the new meter. The funding for this technology is incorporated in the water bill you already receive.

#### Will my water bill look different?

No. The look of your water bill will remain the same for now.

#### Will my water service be disrupted during this process?

A 30 minute service shut-off will be necessary during your meter replacement.

#### Will the AMI device's radio signals affect the operation of other electronic devices in my home?

No, the device's radio signal is similar but significantly weaker than that of a cordless phone.

#### Will the new device affect my bill?

Installation of the AMI transmitter will not affect your bill. A new meter is more accurate than old meters, so your bill may change to reflect the accurate measurement of your water use.



An ISO 9001:2015 Quality Assured Company



# STATE OF TENNESSEE DEPARTMENT OF TRANSPORTATION

1774 Highway 54 East«Your\_Office\_Street\_Address» Covington, Tennessee 38019

CLAY BRIGHT COMMISSIONER BILL LEE GOVERNOR

### PRE-CONSTRUCTION CONFERENCE MEETING MINUTES

Date Held: January 30, 2020 @ 10:00 am			ATTENDEE LISTING ON LAST PAGE			
Cont	tractor: Lehman-Roberts Company					
Cont	tract: CNT922	Estimat	ed Start Date:I	Monday March	2, 2020	
Proje	ect #: 84 <u>102-8217-14 / 84102-3217-94</u>	Estimat	ed Completion Da	ate: On or Bef	ore 7-31-2020	
Refe	rence #: NH/HSIP-3 (152)	Estimat	e Cut Off:	15 <sup>TH</sup> of every	month	
Effec	ctive Date: 09-16-2019 Days Allowed	: 320 Days	S			
Proje	ect Superintendent: Jarod Riles					
TDO	OT Project Personnel: Jason Kiestler and Jonathan Sauceda					
THE F	OLLOWING INFORMATION WAS DISCUSSED AND MATERI	IALS, IF API	PLICABLE, WER	E RECEIVED AT	THE MEETING	
1.	Plan of Operation (Stand. Spec. 105.06 & 108.03)		$\square$			
2.	Erosion Control Plan (Stand. Spec. 209.05)					
3.	Erosion (Special Provision 107FP)		⊠		П	
4.	Material Suppliers List - including name and location of supplication. Spec. 106.07)	liers				
5. Listing of ALL Subcontractors and the items and/or material the involved with.		hey are		$\boxtimes$		
6.	Contractor Employee Safety and Health Program (ESHP) Cer Letter (Stand. Spec. 107.10 & Circular Letter 107.01-01)	tification		$\boxtimes$		
7.	Traffic Control Letter & Certifications (Stand. Spec. 712.02)		$\boxtimes$	$\boxtimes$		
8.	Detouring/Controlling Traffic Plan		$\boxtimes$	$\boxtimes$		
9.	105 Letter – Certified listing of personnel including Name & l of PE or RLS (Stand. Spec. 105.09)	License #				
10.	407 Process Control Plan (Stand. Spec. 407.03)		$\boxtimes$	$\boxtimes$		
11.	604 Process Control Plan (Stand. Spec. 604.03)			$\boxtimes$		
12.	Rideability: 411B  411C 604R				$\boxtimes$	
13.	Buy America - SP106A - includes all steel to be used includin traffic and other steel components incorporated into the project					

# PRE-CONSTRUCTION CONFERENCE MEETING MINUTES (continued)

TRAF	FIC CONTROL:	24 Hour Emergency Contact Person ( N/A	)					
		Name: Gerald Banks						
		Home Telephone:						
		Mobile Phone: 901-774-4000						
EROS	ION CONTROL:	24 Hour Emergency Contact Person (N/A	$\boxtimes$ )					
		Name:						
		Home Telephone:						
		Mobile Phone:						
		Customer Service Representative (N/A	15	(0	tand. Spec.105.	05)		
CUSTO	OMER SERVICE :	•		·	•	03)		
		Name: Gerald Riles  Home Telephone:						
		Mobile Phone: 901-481-9739						
		1100110 1 110110.						
CIL III	, proumo							
	L RIGHTS	0/ Cool Dogwinsky 49/						
DBE/	`							
ON-1	HE-JOB TRAINEE	(N/A 🛛 ) Hours Required:						
				DISCUSSED	RECEIVED	<u>N/A</u>		
1. Copy of Signed Agreement between Prime Contractor and DBE Subcontractor,				F-74	628			
13	must be submitted be			$\boxtimes$				
2.	On-the-Job Training 1240-01)	Program – Federal Aid projects (Circular Letter 12	30-01 and	$\boxtimes$	$\boxtimes$			
3.	CC-3 certifying the amount paid the DBE(s) must be submitted when the contract is completed. Final payment will not be made until received. (Spec. Prov. 1247)							
4.	Special Provision: 1230 ⊠, 1231 ⊠, 1232 ⊠, 1240 □, 1246 ⊠, 1247 ⊠, □ □							
	1290  CUF Checklist: All DBE's on ALL projects. (Circular Letter 1247-01)							
5.	CUF Checklist: All DBE's on ALL projects. (Circular Letter 1247-01)							
6.	6. Goal Projects: Any changes to DBE's portion of work must be pre-approved by SBDP Director. (Circular Letter 1247-01)							
7.	Bulletin Board & Information (Circular Letter 1273-01) North end of project			$\boxtimes$				
8.	Contract Compliance Officer: Billy Jones							

# PRE-CONSTRUCTION CONFERENCE MEETING MINUTES (continued)

#### ITEMS DISCUSSED

Con	ISTRUCTIO	ON SIGNS STAKED:	Yes ⊠ No □	N/A	\	TDOT will stake sign		CHECED	<b>3.</b> 1/4
STA	TE SUBCC	NTRACT APPROVALS:	These need to be submitted before work can begin, for 105.05 & 108.01 and Circulated before the control of the	or recogn	ized sub	ocontractors (Stand. Spe-		<u>CUSSED</u>	<u>N/A</u>
TEST	г <b>R</b> eport	s & Certifications:	They are required prior paid for until certification				e	$\boxtimes$	
Tick	KETS:	Certified weigher pol	icy, all tickets are to have	all the co	orrect in	formation on them.		$\boxtimes$	
PAY	ROLLS:	regular payment date payments shall be with S.S.#, Rate of Pay and prime contractor and placed on the signatur performed: "No add stops for a week or m	must be submitted to the F of the respective contractor thheld. The first payroll of their Classification. See subcontractor is interrupted re sheet of the payroll for the titional work will be performed until further notion (22.)	or's week must hav Special d for a weehe last we ormed us the state	ly payrove: Emp Provision Preek or refeek in veek "Nent" on veek "Nent" on veek in veek "Nent" on veek in veek	oll period or progress ployee's Name, Address on. If the work of the more, a statement is to be which work was ther notice." If work No work performed, an	, e		
Pro	мрт Рауі	MENT CERTIFICATION:	made to subcontractor. arrears. Progress paym certification. (Circular contractor, subcontra registered for access t & Labor (CRL). Reg can be found at: https	The cernents shat Letter 10 ctors, such to AASH istration is://www.on-constr	tificatio ll not be 09.02-05 uppliers ITOWa u forms, tn.gov/t	processed without this  Verify prime			
Plai	nGrid:		ns will be issued through P contract documents in Pla				nel		
Note:	Check M	larked If Applicable							
DO	CUMENTA	ATION NEEDED DURING	THE DURATION OF THE JOB	ADJU	STMENT	S AND/OR SPECIAL ITEMS T	HAT APPL	Y TO THIS CO	NTRACT
		ological Cert. for Borro l. Spec. 107.06)	ow Pit: (Circ Let 105.06-05	5	Aspha	alt Content & Gradation:	(Stand.	Spec. 407.2	(0)
$\boxtimes$	604 Cer	tification of work com	plete: (Stand. Spec. 604.03	3)	Aspha	alt Density Deduction: (	Stand. Sp	ec. 407.15)	ı
	Shop D	rawings Approval				tive Concrete: (Stand. S 1, & Circular Letter 604		.15, 604.20,	
	Guardra	il at Bridge Ends		$\boxtimes$	Mater	ial Variation Deduction:	(Stand.	Spec. 411.1	0)
			rcular Letter 1247-01)	$\boxtimes$		(Spec. Prov. 109A)		-	
	Liquid A	•	kets & invoices (Stand.	$\boxtimes$		Iaterial: (Spec. Prov. 10	9B)		

$\boxtimes$	T2: Materials Certification Procedure (Does contractor have access to electronic T2 form?)	Rideability: (Spec. Prov. 4	411B) 🗌 (Spec.	Prov. 411C)
	(Social contractor have access to create since 12 remain)	☐ Rideability: 604R ☐ (S	tand. Spec. 604.	.27)
			N / 10 N	
	PRE-CONSTRUCTION CONFEREN	CE MEETING MINUTES	s (continued)	
CON	NSTRUCTION SPECIAL NOTATIONS: ( N/A [	□)		
			19-90	
-	tenance has concerns with the existing excessive ground wa			
	day before work starts please email Katie to inform of lane of			
	ractor plans to perform M-F with lane closures only to be 8p		IG HOLIDAYS	)
	stands for sidewalk detour is okay and will use barrels and o	caution tape		
-				
Cont	ractor will work with the city to complete the recall on light	s once loop wires have been affect	ted	
-				
	_			100
-				
UTI	LITIES: (N/A 🗌)			
			DISCUSS	SED N/A
1.	Our office is to be notified 48 hours in advance of any wo	rk performed		
	Utilities & Contractor are to coordinate their work with ea			
2.				
3.	Utilities are to meet M.U.T.C.D., maintaining their own enwhile working.	rosion control and traffic control		
4.	Utilities Relocation Procedure (Circular Letter 105.07-04)	,	$\boxtimes$	
5.	TDOT Utility Coordinator:			
6.	UTILITIES INVOLVED:		In Contract	Reimbursed
	-			

PRE-CONSTRUCTION CONFERENCE MEETING MIN	UTES (continued	))
UTILITY SPECIAL NOTATIONS: (N/A ⊠)		
2		
		= 10

cc: contract file

TDOT Civil Rights Office

## PRE-CONSTRUCTION CONFERENCE MEETING MINUTES (continued)

#### **ATTENDEE LISTING**

NAME

Billy Jones

Lehman-Roberts Company

**COMPANY** 

PHONE NUMBER

901-488-7285 bjones@lehmanroberts.com

TDOT	Katie McGinnis OD Supv	901-417-3188 Katie.McGinnis@tn.gov
TDOT	Shelby Hodges ASA 2	901-313-5238 Shelby.Hodges@tn.gov
TDOT	Mary Wilkins	901-313-5239 <u>Mary.Wilkins@tn.gov</u>
TDOT	Chris Huggins	901-537-1164 Christopher.Huggins@tn.gov
TDOT	Matt Mestemacher	901-687-5920 Charles.Mestemacher@tn.gov
TDOT	Terry Owens	901-537-1169 Cell 901-233-3915 Terry.Owens@tn.gov

APAC	Martin Godoy	901-331-9243 martin.godoy@apac.com
Lehman-Roberts Company	Jarod Riles	901-481-9739 Jriles@lehmanroberts.com
GCM Inc.	Eric Lynch	901-491-3332
GCM Inc.	Todd Mills	901-626-4554 Todd@gemcontractors.com
Covington Public Works	David Gray	901-237-8165 dgray@covingtontn.com
Covington Public Works	James Dowell Jr.	901-574-4514 jdowell@covingtontn.com
APAC	Michael Hulslander	901-229-2768 Michael, Hulslander@APAC.com
TDOT	Bryan Patrick	731-345-1508 Bryan.Patrick@tn.gov
Superior Traffic Control	Jonathan Schmahl	901-422-0271  Jonathan.Schmahl@superiortrafficcontrol.com
TDOT	Jason Kiestler	731-413-6584 Jason.Kiestler@tn.gov

# CODE COMPLIANCE DEPARTMENT



PUBLIC WORKS COMMITTEE MEETING FEBRUARY 4, 2020



- 1. Animal Control
  - a. Inquiries 38
  - b. Dogs to foster -4
  - c. Dogs picked up by owners -2
  - d. Dogs to Dr. Clay -2
- 2. Beer Licenses
  - a. Inquiries 53
  - b. New Permits 3
- 3. Blight Eradication
  - a. Round 3 has begun

#### CODE COMPLIANCE DEPARTMENT

TOUCH POINTS: Codes and Covington Fire Department will jointly be performing Life Safety Inspections at all establishments that currently hold a Beer Permit. Community Development Partners will be providing a status update for the 2018 Home Grant. We are starting the 2020 Marketing Campaign for what has been known as Clean Up Fix Up. The date will be Saturday, April 4, 2020. Stay alert for more information to follow.

## CODE COMPLIANCE DEPARTMENT



# PUBLIC WORKS MEETING FEBRUARY 4, 2020

- 4. Business Licenses
  - a. Inquiries 44
  - b. New Applications 8
  - c. Renewals Processed 16
- 5. Code Violations
  - a. Inquiries 41
  - b. Letters -2
  - c. Notices -3
- 6. Cemetery
  - a. Inquiries 57
  - b. Grave Sales -
- 7. Court Clerk
  - a. Telephone Inquiries 29

- 8. Proclamation/Resolution 3
- 9. Public Works
  - a. Inquiries -17
- 10. Sign
  - a. Inquiries 8
  - b. Pickups 4
  - c. Applications 15

Signs on poles are illegal.
Spread the word!



CODE COMPLIANCE DEPARTMENT



PUBLIC WORKS COMMITTEE
MEETING
FEBRUARY 4, 2020